

The Hub > News Link > Her 'Midas touch' turns ideas into 'true works of art'

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HR's Senior Instructional Designer Tracey Morgan wins the Values in Practice Award for Quality

Whether you're taking an online training, navigating HR Hub home page or seeing a BEST Employee Resource Group presentation, you are experiencing the work of HR's Senior Instructional Designer Tracey Morgan.

"Her work affects everyone at ST, said HR Operations Specialist Jane Parker, one of seven staff members to nominate Tracey for a Values in Action Award for Quality.

How Tracey defines Quality

"Tracey is a brilliant designer," said HR Operations Director Deenie Esquibel. "She has a way of taking other peoples' ideas from scribbled notes or a verbal description and turning them into true works of art."

"Might as well call her Midas, because every document or presentation she touches turns to gold," said HCT Development Manager Gwen McCullough, who notes that Tracey's artistic style extends to her wardrobe.

While embodying quality as a talented visual artist, Morgan also leads with kindness and humility. "Tracey is a dream to work with, said eLearning Instructional Designer Lei Weeks. "She is kind, intelligent and really cares about every project that comes across her desk. She inspires me every day to think outside the box, be kind to myself and others, and to be grateful for what and who I have to work with."

"As part of the BEST Leadership Council, Tracey does an amazing job of sharing her skillset and taking opportunities to grow herself," said Associate Civil Engineer Christopher Adams. "Among the many things Tracey contributes to BEST, are the most beautiful visuals for presentations, celebrations, posts, polls, etc. Whether it is creating the logo for BEST, customizing a slide deck or creating a stunning video for Black History month, the quality of Tracey's work speaks for itself and always goes above and beyond. You can tell that Tracey puts a lot of effort into honing her skills to produce the best possible quality."

"I work with Tracey on Black History Month events through the BEST ERG Leadership Council, the quality and beauty of her presentations amaze everyone and I think it's a reflection of the quality of person she is, not only in her presentation skills but the quality of her thoughtfulness, helpfulness and way of being with others makes her wonderful to be around and work with," said Enterprise Asset Management Sr. Business Analyst Doug Wolfe.

What surprises you about Tracey?

Still wondering where you've seen Tracey's art? Implicit Bias training, the new Human Resources homepage on the Hub, how about every course announcement that arrives in your inbox from Learning & Capabilities. These are just to name a few. So with her work so clearly visible to staff, what might you not know about Tracey?

That creating an e-learn is vastly more work than it looks like," said Sr. Learning Partner Elizabeth Oder. "I feel like, in general, Tracey is our best-kept secret, in that her work is out in front of people all the time, but she isn't."

"Her amazing graphic art and presentation skills are all self-taught," said Wolfe, who describes Tracey as a life-long learner with a continuous improvement mindset.

"Tracey does an outstanding job facing her fears and taking on new challenges. Her actions inspire me to face new opportunities and challenges with strength and confidence," Adams said.

Nominate a colleague for Collaboration

The Values in Practice Award began in 2018 to increase values-based behaviors, drive agency effectiveness and develop agencywide cultural practices of employee recognition that aligns with ST values in practice. As of March 2022 there have been 488 nominations and 29 awards to individuals who are living Sound Transit's values. Someone you work with could be next. Nominations for the next Values in Practice Award—for Collaboration—open Monday, June 13. Watch for your chance to make someone's day and help inspire us all.

